User Agreement

USER AGREEMENT

Welcome to the [ABD Auto Services] mobile application (hereinafter referred to as the "App"),
provided by [ABD Auto Services], located at [Al Quoz Industrial Area 3, Warehouse 1, Dubai, UAE] (hereinafter referred to as
"Company", "we", "us", or “our”).
This User Agreement (the "Agreement") governs your use of the App, including features such as online booking and payment for car service appointments.

1. ACCEPTANCE OF TERMS

By installing and using the App, you ("User", "you") agree to be bound by this Agreement, the Privacy Policy, and any other applicable terms and conditions.
If you do not agree to the terms, do not use the App.

2. SERVICES

Through the App, you may:
- Schedule and book car service appointments;
- Select service types and receive price quotation;
- Make payments online using supported payment systems;
- Follow up your vehicle work status;
- Receive notifications and reminders;
- Access your service history.

3. REGISTRATION AND ACCOUNT SECURITY

Registration may be required to access full features of the App. You agree to provide accurate and up-to-date information.
You are responsible for maintaining the confidentiality of your account credentials.

4. ONLINE PAYMENTS

We use secure third-party payment processors. By using the payment feature, you agree to their terms.
Note: The Company does not store your card details on its servers.

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5. CANCELLATIONS AND REFUNDS

You may cancel bookings within [24 hours] prior to the scheduled appointment. Refunds, if applicable, are issued per our Refund Policy available in the App.

6. LIMITATION OF LIABILITY

The Company is not liable for losses arising from:

- Technical failures of the App;
- Errors by third parties (including payment providers);
- Unauthorized access to your account.

7. CHANGES TO AGREEMENT

The Company reserves the right to update this Agreement at any time. Major changes will be communicated via the App or email.
Continued use of the App after updates constitutes acceptance of the revised terms.

8.GOVERNING LAW AND JURISDICTION

This Agreement shall be governed by and construed in accordance with the laws of the United Arab Emirates, specifically the laws applicable in the Emirate of Dubai.

Any disputes arising out of or in connection with this Agreement, including any questions regarding its existence, validity, or termination, shall be subject to the exclusive jurisdiction of the courts of Dubai, United Arab Emirates.

9. CONTACT US

If you have any questions about this Privacy Policy or your personal data, please contact us:

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